



Ana Torres

Being There Our Employees Go the Extra Mile

Make a wish, and American Airlines employee Ana Torres may help make it a reality. Torres is a wish granter for the Make-A-Wish Foundation of North Texas, and she helps to

make wishes come true for children with life-threatening medical conditions.

"I meet with the families and learn about the wish," says Torres. "If we can make it happen, we will. We want to reward the child for his struggle and let him know life is not just about poking and prodding and testing." Make-A-Wish allots a budget for the wish, and Torres helps with the paperwork and the logistics. Wishes can be anything from a computer to a bedroom makeover to a trip to Disney World. Over the past eight years, Torres has helped dozens of children receive a wish. "The smile on a child's face is priceless," says Torres.

Honoring her mother, who lost a long battle with cancer, also motivates Torres. "My mom was very supportive of children and sponsored a child in Latin America for years," says Torres. "I wanted to do something that aligned with her commitment to helping children."

Torres, a manager in airport automation, received her master's degree in international affairs and planned for a career in the nonprofit arena. After an internship with the World Health Organization, she was offered a job at American and accepted. She decided she could fulfill her own wish to work with nonprofits through volunteering. "It's a way for me to give back," she says. Torres also sits on the grants committee of the Dallas Women's Foundation, an organization that promotes women's philanthropy and raises funds for community programs that support women and girls. "I have a really exciting career at American and work with the nonprofit sector, so I have the best of both worlds."

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Noteworthy News

Tavis Smiley Featured on American Airlines

American Airlines is now featuring the television show *Tavis Smiley* on some international and transcontinental flights. Tavis Smiley's nightly, eponymous television show on PBS reaches 92 percent of American households. He also hosts a weekly radio program, *The Tavis Smiley Show*, from Public Radio International, which reaches 800,000 listeners each weekend. In addition to being a host and a commentator, Smiley is the author of 11 books, including *Accountable: Making America as Good as Its Promise*. Named one of *Time* magazine's "Most Influential 100 People" of 2009, Smiley is the creative force behind *America I AM: The African American Imprint*, a traveling museum exhibition on race in America.

Tavis Smiley is a unique blend of news, issues, and entertainment, featuring interviews with politicians, entertainers, and other newsmakers. The show is now available on Boeing 777 and Boeing 757 aircraft in cabins that are equipped with an in-seat video system and on personal video players, which are available to business and first-class passengers on international and transcontinental Boeing 767 flights.

Around Our Community

Fair-Trade Wines Served Onboard

American Airlines is proud to offer Fair Trade Certified One World Pinotage wines from South Africa to premium-class customers on some international flights. Fair-trade principles support better prices for producers, decent working conditions, local sustainability, and fair terms of trade for farmers and workers in the developing world. Fair-trade practices enable producers to work toward self-sufficiency, stability, and sustainability.

One World Pinotage is a Fair Trade Certified wine crafted by Koopmansklouf, a winery in the Bottelary Hills of the Stellenbosch region of South Africa. Their mission is to produce quality wines while supporting economic, social, and environmental development of the region. The Pinotage grape is indigenous to the area and yields full-flavored spicy wines.

Now, American Airlines' premium-class customers on select international flights will be able to enjoy these wines in flight, all the while knowing that the wine has been produced under the guiding principles of fair trade and sustainability, an arrangement that's a win-win situation for everyone.